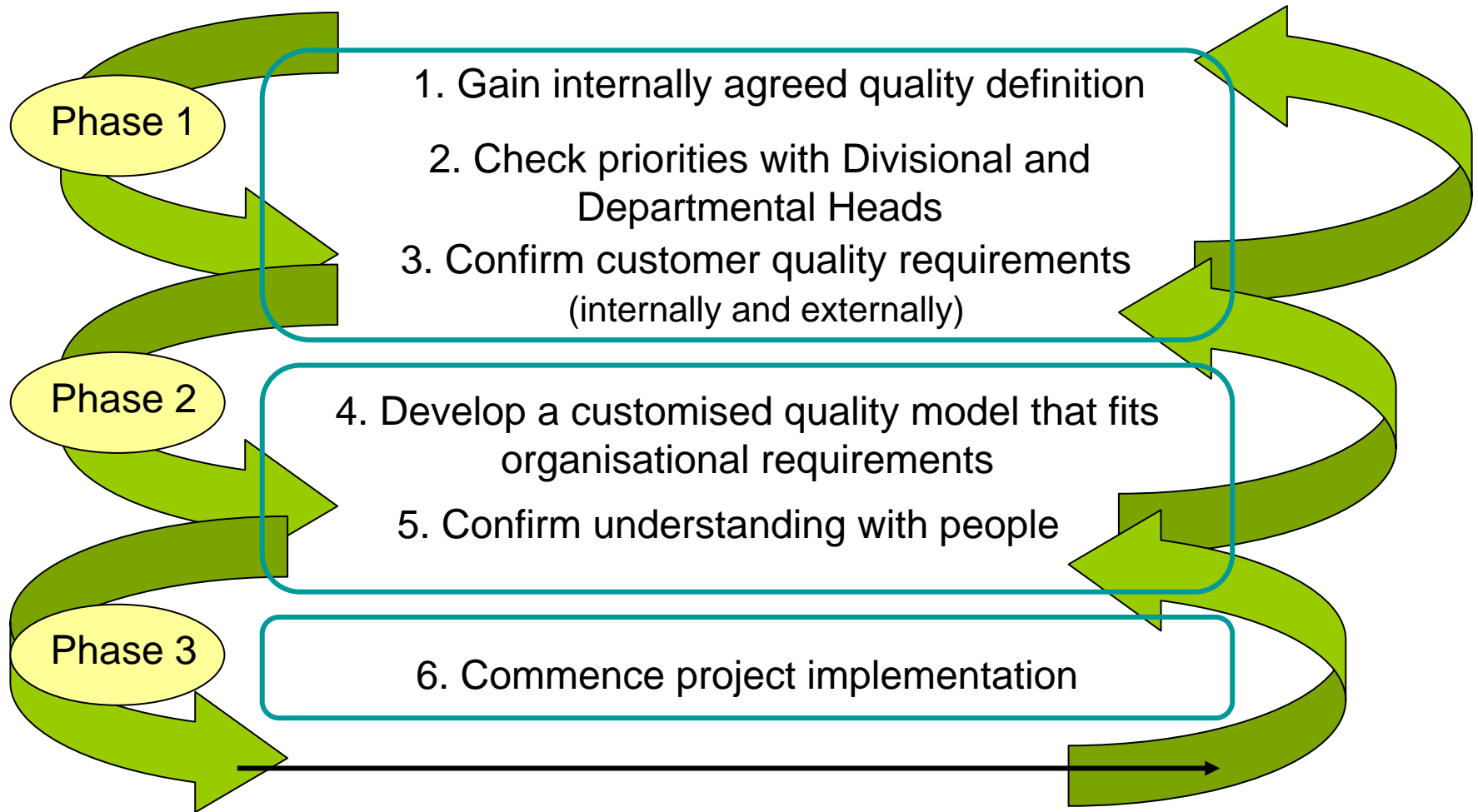


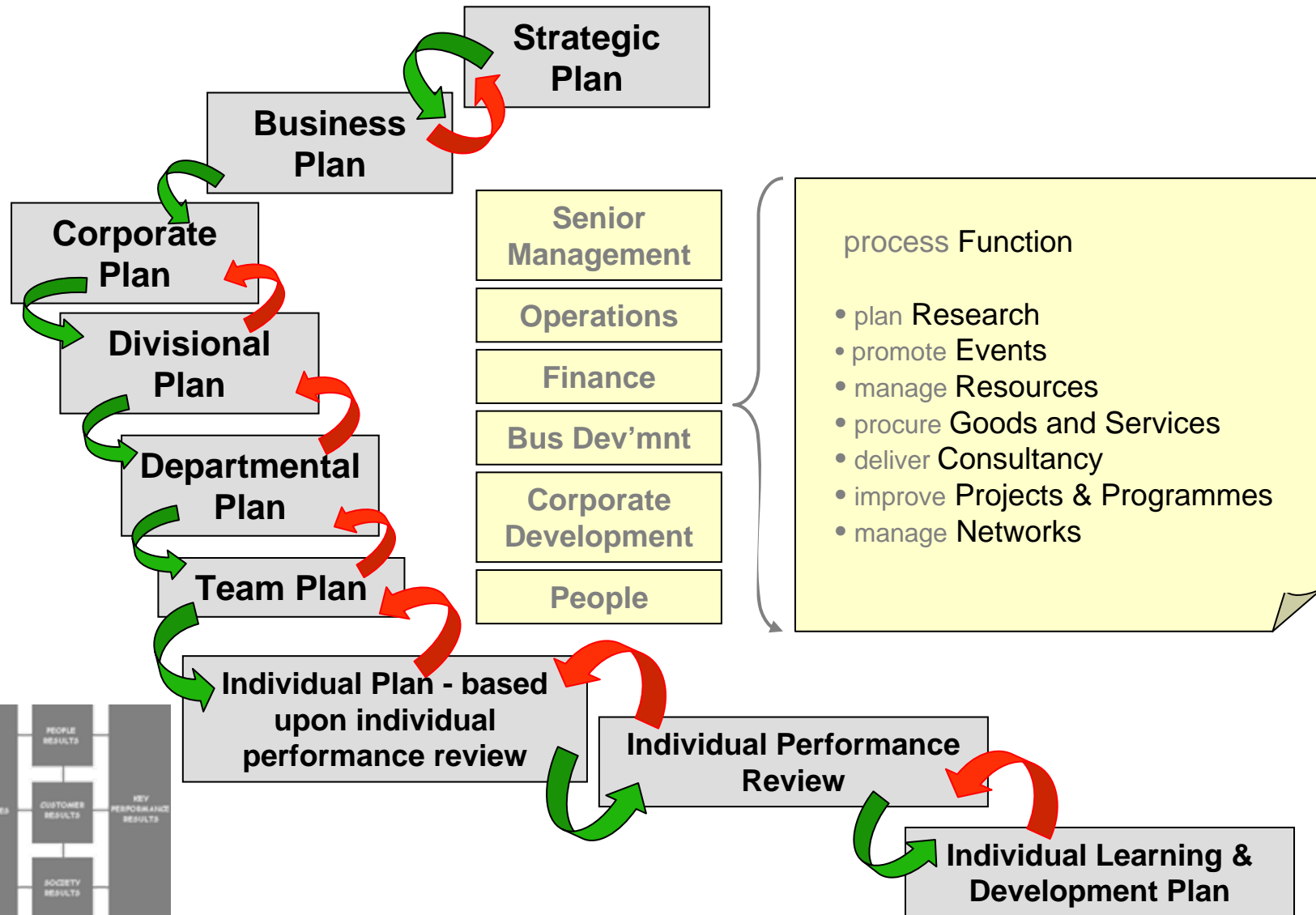
Building a quality approach, together



“Quality is the ability to continually improve in all aspects of the business, it is a degree of excellence, calibre, distinction, status, value or worth”

Quality is a tool to assist in the running and managing of the business, against a recognised Standard

Building a quality approach, together



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Project implementation

-
1. Confirm defined project objectives
 2. Identify stakeholders (internal and external)

3. Identify project scope
4. Confirm resources
5. Identify risks
6. Project planning

12. Review and evaluate project

13. Check how processes are working and identify improvements

14. Act on findings, revise processes, leading to continuous improvements, increased efficiency, reduced wastage and added value

7. Initiate and manage project

8. Identify processes and map with owners

9. Confirm understanding and validate

10. Develop quality manual

11. Provide awareness training and embed